MANGO·one

MANGO·one is an integrated business platform for Integrated Resorts and Hotel Chains to effectively engage with their customers, enhancing the customer experience and improving revenue. With API-driven approach, MANGO·one users can maximize their communications channels to provide a 360-degree customer experience through a single, unified platform, including popular social media integration, such as WeChat, LINE, email, SMS and Chatbot with Door Lock integration for Smart Guest Experience.

INTEGRATION PARTNERS

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Who are we?

Moxlink is focusing in providing digital transformation solutions and services to the hospitality and public sector industries. With associate offices in Macau, Guangzhou and Singapore, we count international integrated resorts, hotel chains and public sector companies as key customers in APAC.

With a 'Local Strategy and Global Vision' mindset, Moxlink's innovative business solutions and services enable enterprises to enhance communication engagements with customers and employees alike, achieving high quality customer satisfaction and improving revenue expectations.

one
unified platform

- **IoT technology** including digital lock, and RFID
- **Centralized content management capability** allows automated delivery of content across selected touch points
- **Customizable high level reporting features**
- **Seamless integration** with booking partners and AI technology for high efficiency

integrated business platform

one
integrated service

CUSTOMER
- Website
- Booking
- Social Media

→ MANGO·one →

- Notifications
- PMS/POS
- Payment Gateway

HOTEL OPERATIONS

Booking Management
OTA, TA, direct bookings fully automated into PMS

Digital Lock
Keyless entry into rooms with Bluetooth technology

Baggage Handling
Enable concierge to provide digital baggage handling service

LOYALTY MARKETING

Membership
Manage members from acquisition, retention to conversion

Package
List dedicated packages for members

Voucher/Promotion
Create digital and physical vouchers for campaigns base on member tiers

Redemption APP
Redeem vouchers or loyalty points for all campaigns

CENTRALIZED CONTENT

Content Repository
One central place for all marketing contents

Content Sync
Select content, social media platform and time schedule to automatically post content

Content API
Provide API to access and obtain content for different touch points

ADMIN CONSOLE

Account/Role Setting
Allow dedicated users to access dedicated functions to cope with security compliance

Notification Setting
Set notification channels base on security compliance guidelines

Payment Setting
Integration ability for mainstream payment gateway

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